



Winter Symposium 2025 FAQs

Q: I need to register someone from my office, what do I do?

A: Click the "Register" link and then click on "[Group Registration Instructions](#)".

Q: I have to request payment, and it will not be processed in time for the early bird deadline. What should I do?

A: PRIA allows member attendees to use "Purchase Order (Will Mail Check)" and provide payment at a later date. Registration will be processed as a purchase order and payment will be applied later.

Q: How do I access the event platform?

A: Attendees will be receiving an email from the event platform (Eventsential/RD Mobile) at the email address they used when registering for this conference.

Q: How do I access the hybrid sessions?

A: There is a Zoom link for each streamed session in the online/app schedule. PRIA is planning to stream all sessions at the 2025 Winter Symposium, including all the breakout sessions.

Q: What do I do if I cannot access the event platform?

A: Your access is tied to the email address you used to register for the conference. If you need to change your email address, contact info@pria.us. If you are still having trouble, visit the registration desk onsite or contact info@pria.us.

Q: What platform is being used for the hybrid sessions?

A: Zoom is being used for all general and breakout sessions that are available remotely.

Q: Do I need a webcam to participate remotely?

A: A webcam is not necessary, but we encourage our remote attendees to have their cameras on.

Q: Can I communicate with other attendees?

A: Attendees can communicate with each other via the app.

Q: Will the sessions be recorded?

A: Yes. Session recordings will be embedded in online/app schedule after the conference and attendees will have access there.

Q: I am attending in person; can I attend any of the virtual sessions?

A: In-person registrants will be able to participate virtually, if desired.

Q: How do I know which sessions are going to be offered virtually?

A: At the 2025 Winter Symposium, all sessions will be offered virtually.

Q: What meals are included with in-person registration?

A: Registration includes the following: Tuesday reception (light appetizers); Wednesday breakfast, lunch, and offsite event/dinner; Thursday breakfast and lunch; and Thursday afternoon reception.

Q: What is the dress code for the event?

A: Business casual; make sure to bring a sweater or light jacket as the session room temperatures vary. If you are attending remotely and will have your camera on, please plan for business casual on camera.

Q: What is the registration cancellation policy?

A: Please refer to the [Cancellation and Refund Policy](#).

Q: How do I know if I registered for the conference?

A: Check your account to see if you have an invoice for registration.

Q: How do I register a guest?

A: Guest registration is for a spouse, partner, significant other, family member or friend. Guest registration **does not include colleagues or other industry contacts**. Please note you will be prompted to login as the system verifies you have registered as an attendee. Visit the [Guest Registration page](#) to register your guests.